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## OL Inspector Office Updates

### New Information

The Occupational Licensing (OL) Branch has made the following changes to OL Inspector Office locations and service dates to ensure inspectors are available to provide quality customer service.

- Effective July 17, 2012, the Irvine OL Inspector Office will close permanently. Staff will relocate to the new City of Orange OL Inspector Office which will open for customer service on July 23, 2012.
- Effective August 1, 2012, the Palm Springs OL Inspector Designated Service Location (DSL) will close indefinitely for remodeling.
- Effective August 1, 2012, the Novato OL Inspector DSL Office will close permanently.
- Effective August 1, 2012, the Bakersfield and Van Nuys OL Inspector DSL Offices will be open on the first and third Tuesday of each month.

Each OL Inspector Office will have one telephone number, as well as a referral number, when an inspector is not available. To find an OL Inspector Office by location, refer to the following link at [www.dmv.ca.gov/fo/inspector\\_office.htm](http://www.dmv.ca.gov/fo/inspector_office.htm).

### Background

OL Inspector Offices are being realigned to enhance customer service and create efficiency.

### Distribution

Notification that this memo is available online at [www.dmv.ca.gov/pubs/olin/olin.htm](http://www.dmv.ca.gov/pubs/olin/olin.htm) was made via California DMV's Automated E-mail Alert System in July 2012 to the following:

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### Contact

Refer questions regarding this memo to OL Operations at (916) 229-3126.



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